

SCR *in* TOUCH

Summer 2009

THE SCOTTSDALE CAMELBACK RESORT QUARTERLY NEWSLETTER

Sizzling Summer Fun!

Join us this summer for fun activities for the whole family. If you are looking for a "ME" day, the Running Water Spa has a variety of rejuvenating classes designed to relax, relieve stress and energize the mind and body.



SCOTTSDALE CAMELBACK RESORT

6302 East Camelback Road
Scottsdale, AZ 85251
480.947.3300 • 1.800.891.8585

www.scrhoa.com
www.scottsdalecamelback.com

2009 Board of Directors

Fred Soufal – *President*
Mary Nance – *V.P./Treasurer*
Ron Hawkins – *V.P./Secretary*
Chris Mosley – *Interim Director*
Jim Vaughan – *Director*

Key Contacts

General Ownership Information.....Ext. 502
Reservations.....Ext. 563
Banquet and Catering.....Ext. 581
Accounting.....Ext. 509, 511

The Scottsdale Travel Club
(Exchanges) 888.515.3696
www.vacationsandtravel.com

Desert Vacation Realty
(Ownership Resales)
800.283.9174
www.desertvacation.com

RCI Gold Crown
800.221.6400

Interval International
800.843.8843

I.C.E.
888.320.4234

ResorTime.Com
877.477.7368

Printed on Recycled Paper

SCHEDULE OF EVENTS

MONDAY

Spa Class – Water Exercise
Craft Time – Logo T-shirt \$10
Poolside – Bingo

TUESDAY

Horseshoe Tourney
Spa Class – Tai Chi in the Game Room
Spa Class – Water Exercise
Craft Time – Stuff a Camel Mascot \$35 and \$40
Camelback Casino – Dice Game/Poker

WEDNESDAY

Croquet Tourney
Spa Class – Meditation in the Game Room
Spa Class – Water Exercise
Craft Time – Ceramics Painting \$12-\$18

THURSDAY

Bocce Ball
Spa Class – Labyrinth and Energy Work
Spa Class – Water Exercise or Ai Chi
Kids Club – Movie – Popcorn & Soda \$5

FRIDAY

Putting Green Tourney
Spa Class – Tai Chi & Meditation in the Game Room
Spa Class – Water Exercise
Craft Time – Color Me Tote Bags \$5
Camelback Casino – Card Game



Tai Chi Class in the Cactus Garden

To schedule an appointment, call the activities department, 480-947-3300, ext. 527.

One Hour Tennis Clinics, 4 or more – \$25pp
Native American Flute Lessons – \$20
Safety Swim Class for Tots – \$10
Guided Mountain Hikes, 4 or more – \$15pp

The Resort Activities Schedule is published each Friday for the following week. If you would like us to e-mail you a weekly schedule, please e-mail us at mreher@scrstaff.com

GM UPDATE

The definition of Treading Water...

...“an aspect of swimming that involves a swimmer staying in a vertical position in the water whilst keeping his or her head (at least) above the surface of the water. Treading water provides the swimmer an opportunity to keep the head from becoming submerged while not providing sufficient directional thrust to overcome momentum and propel the swimmer in any specific direction.”

I speak for myself and the staff when I say we are treading water and remain cautiously optimistic about the summer. As many of you are experiencing, simply maintaining or keeping our head above water is good this year.

As of this date, financial operations for the Resort are positive, specifically:

- Assessment collection percentage is consistent with past years.
- Food and Beverage costs are within budget and revenue has exceeded budget, an improvement from last year.
- The Running Water Spa costs are within budget and revenue has exceeded budget.
- The rental program is within the budget projection.
- Comments Card rating from Owners and RCI guests are above average, exceeding Gold Crown standards in many categories.

As I stated in January, we will make adjustments and act swiftly during these challenging times and we have done just that on several occasions. I am proud to be a part of an exceptional team that makes a practice of thinking creatively to improve operations and control costs while maintaining superior guest service.

We will continue to tread water for as long as necessary, however, when given an opportunity we will propel forward!

Enjoy the summer!

Lori Entwistle
General Manager

Team SCR Takes Third Place



The SCR team: Nick Landolt, Mike Henegar, Lora Fosalino and Brad Bryant.

The team from Scottsdale Camelback Resort took third place in the 7th Annual Group RCI Christel House Golf Open, hosted by Scottsdale Camelback Resort on Monday, June 8th at the Camelback Golf Club. The Scottsdale event was part of a world-wide golf tournament benefiting Christel House International.

The Group RCI Christel House Open is a unique international charity golf tournament. Approximately 2,000 golfers competed in charity tournaments hosted on courses on five continents and 20 time zones.

Christel House helps more than 3,000 children around the world break the cycle of poverty, realize their hopes and dreams, and become self-sufficient, contributing members of society. The learning centers in India, Mexico, South Africa, Venezuela and the United States provide a challenging curriculum, instill universal values, encourage personal accountability and teach social responsibility and good citizenship.

As a result, all of the generations that follow will benefit from the Christel House focus on child, family, and community. One hundred percent of cash contributions are utilized for programs and services directly benefiting the children.

Jerry Sikes, President of Pro Management, and Clark Rowley, Director of Marketing Services, had the privilege of chairing this amazing event for the seventh year. Netting nearly \$11,000 for the charity and bringing home the third place trophy made this year even more exciting.

If you would like more information regarding Christel House, visit their website at www.christelhouse.org.

Attention Scottsdale Camelback Owners!

Welcome to the #1 Bonus Time Network



As an Owner at Scottsdale Camelback, you enjoy exclusive lifetime benefits providing FREE access to ResorTime.com - the industry's #1 Bonus Time Network.

What is ResorTime.com and what are its benefits?

- ResorTime.com is a Bonus Time Network of affiliated resorts where owners can vacation year-round without using their timeshare week!
- Take advantage of Owner-only rates from only \$79/night.
- Condo accommodations in exciting locations such as San Diego, San Francisco, Las Vegas and Sedona.
- Receive special insider Owner-only deals, last minute getaways, and information about our newest resorts.
- No sales tours required - no strings attached!

Use reference "MYBENEFIT" when activating your membership or booking reservations.

How to Activate your FREE Member Profile

- Just visit www.resortime.com/affiliate/sc.asp and create your new member profile.
- Already signed up? Update your profile preferences when you log into your account. **You must be logged in to access your Owner-only rates.**

Book your reservations online 24/7 at www.ResorTime.com or call our friendly travel counselors toll-free at 877.477.7368.



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Did You Know?

Below please find the answers to frequently asked questions. If you have a question that we did not address, send an email to mreher@scrstaff.com or phone 480.947.3300, extension 502, and we will respond promptly.

I want to give my Interval Interest to a family member.

A Quit Claim deed may be used. This type of deed disclaims any interest in the piece of property and passes that claim to another person. However, it does not guarantee that the claim is valid. This kind of document is used primarily when the property in question will stay within a family. You should be cautious when using a Quit Claim deed. Many buyers prefer a Warranty Deed to a Quit Claim Deed. The Warranty Deed states that the seller owns the property being sold and that it is free from any sort of liens.

I want to add another person as co-owner of my Interval Interest.

We recommend utilizing a title company; this action requires a new deed and the Owner(s) will have options when taking title.

PLEASE NOTE: The Quit Claim deed is available at office supply stores or from a local title company. The deed must be recorded by the Maricopa County Recorder's Office. When it has been recorded and returned to you, send a copy of the recorded deed to the Association with a check in the amount of \$50.00 for the administrative fee to transfer ownership.

How do I get a replacement Owner Card or additional cards for my children?

Owner Cards are available for \$5.00 each. Additional owner cards will only be issued to adults (minimum of 21 years of age) living at the same address as the owner(s). Cards will be issued in the adult's name as well as the Owner(s) name. A check, made payable to Scottsdale Camelback Resort, should be mailed with your request and cards will be sent by return mail.

I signed a Rental Agreement, which is in effect for 10 years.

Do I have to rent my Interval Interest every year?

No. The Rental Agreement is a ten year agreement. IT DOES NOT AUTHORIZE THE ASSOCIATION TO PLACE THE INTERVAL INTO THE RENTAL PROGRAM. Written notice must be sent to the Association each year to activate the rental agreement.

I don't own the interval anymore; I sold, gave away, or exchanged it.

Why did you send me an assessment bill?

You are the Owner of Record until such time as the Association receives a new recorded deed and a check in the amount of \$50.00 for the administration fee to transfer ownership. As the Owner of Record you are obligated to pay assessments and adhere to all Association policies, including the Assessment Billing and Collection policy.

The Association rented my interval. When will I receive a check for my portion of the rental proceeds?

You will receive a check within 45 days from the last day of your Interval week.

PLEASE NOTE: You must be an Owner in good standing to participate in the rental program; if you become delinquent, your interval will be removed from the program.

Call for Nominations: Board of Directors

There will be two Board positions available for election at the Annual Owners' Meeting in December. These positions are currently held by Vice President and Treasurer Mary Nance, and Interim Director Chris Mosley. The positions are for a three-year term effective December 5, 2009.

The Board of Directors meet quarterly at regularly scheduled meetings, plus a budget workshop that is typically two hours in duration. All meetings are held at the Resort. Board positions are filled by unpaid volunteers.

If you would like to nominate yourself or another owner for a position on the Board, please submit a brief resume, including your areas of concern or interest, to the Association by September 31, 2009. All resumes will be included in the November In-Touch Newsletter and will be posted on the HOA website for review by owners eligible to cast a vote at the Annual Meeting.

Nominations should be mailed to: Scottsdale Camelback Resort, 6302 E. Camelback Road, Scottsdale, AZ 85251 or email to: mreher@scrstaff.com. Please include name, address, telephone number and email address.

Synopsis of the Second Quarter Board of Directors Meeting

THURSDAY, MAY 21, 2009

The Second Quarter Board of Directors' Meeting was called to order at 1:00 p.m.

Board Members in Attendance:

President Fred Soufal; Vice President/Secretary Ron Hawkins, Vice President/Treasurer Mary Nance, Director Jim Vaughan and Director C. Benton Mosley.

Also in Attendance: Pro Management President Jerry Sikes; General Manager Lori Entwistle; Director of Marketing/Public Relations Clark Rowley; Director of Operations Eric Downey; Controller Mario Leonardo; Guest Services Manager Robin Freese; Recording Secretary Marilyn Reher; and Guest Chris Mosley.

The following actions were taken:

- The Board approved the Agenda, the First Quarter 2009 Board Meeting minutes and the Treasurer's Report.
- Management reviewed Committee Reports with the Board Members.
- The Board accepted the resignation of Director C. Benton Mosley.

The following decision was reached:

- The Board reached a unanimous decision to accept the résumé submitted by Chris Mosley to fill its vacant seat, the term for which ends December 4, 2009.

NOTE: The Board of Directors' Meeting Minutes are posted on our website: www.scrhoa.com. If you would like a full copy of the Board Meeting Minutes, please send your request to Marilyn Reher at: Scottsdale Camelback Resort, 6302 E. Camelback Road, Scottsdale, AZ 85251.

Future Meeting Dates

Third Quarter

Friday, September 18, 2009 at 1 p.m.

Fourth Quarter

Friday, December 4, 2009 at 1 p.m.

Annual Meeting

Saturday, December 5, 2009 at 1 p.m.

Organizational Meeting

Saturday, December 5, 2009 at 3 p.m.

Calling All Owners! DID YOU KNOW...

You can easily **switch your week** at Scottsdale Camelback Resort to another time?

You can easily **upgrade** to a larger unit?

You can **trade to another resort** without paying any exchanges fees up front?

You can **purchase discounted rental weeks** at other timeshares without trading your week?

All of the above and more can be done simply by calling your Scottsdale Camelback Travel Club!

The Scottsdale Travel Club

YOUR EXCHANGE COMPANY

We offer resorts worldwide to trade into!

Call toll free 1-888-515-3696

or visit the online resort directory at

— **www.vacationsandtravel.com** —

SCR RESALE WEEKS

Continue to be in High Demand!

- **Buy any RED week** at Scottsdale Camelback Resort priced under \$5000 and receive a \$100 credit at the close of escrow.
- **Don't give your week away** or let it go into foreclosure before you've called us!
- **Save hundreds of dollars** by advertising your "other" timeshare weeks on our For Sale By Owner website.

TAKE A
VIRTUAL TOUR!
desertvacation.com

We've been the **ONLY** Real Estate professionals approved by the board to assist SCR buyers and sellers since 1991. Don't wait any longer we're here to help!



DESERT VACATION REALTY

On-Property Timeshare Resale Brokers for the Scottsdale Camelback Resort

Email: desertvacation@msn.com

480-941-9131 • 800-283-9174



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